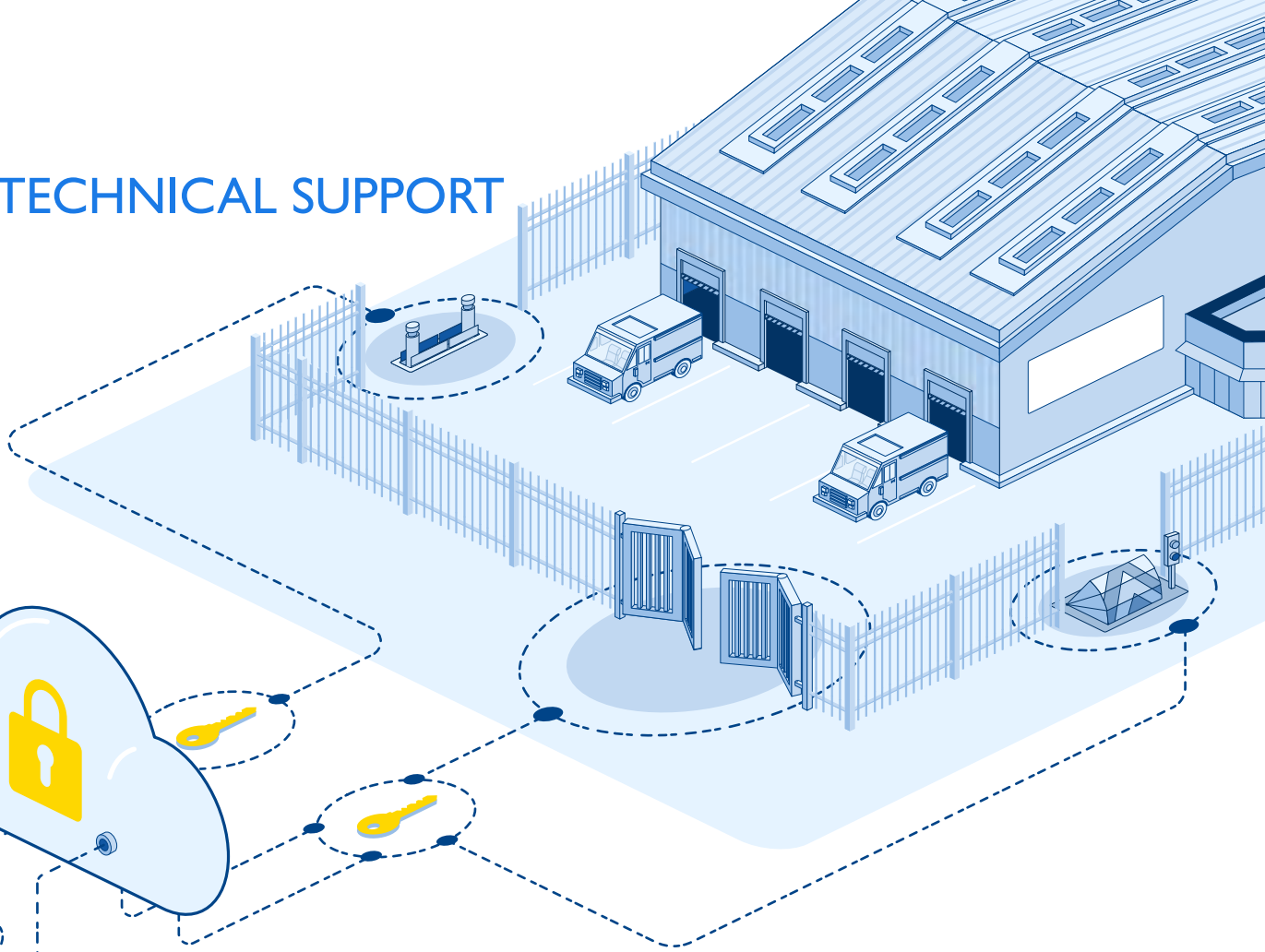
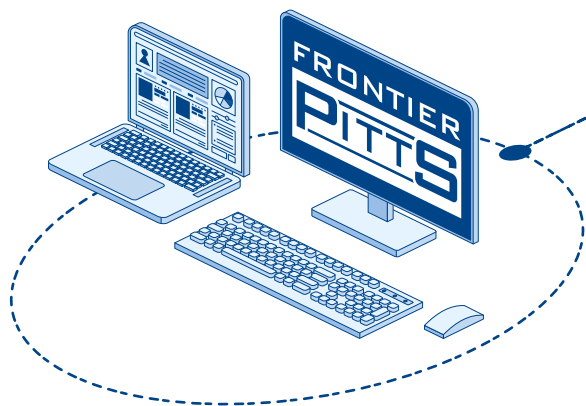


# FP LINK

## REMOTE DATA MONITORING & TECHNICAL SUPPORT

The FP Link device provides innovative remote control and monitoring systems and allows Frontier Pitts clients around the World to have our technical support and assistance anywhere in the world within minutes.

- Frontier Pitts Engineers can troubleshoot product faults using a secure end-to-end encrypted link.
- Pro-active Support can identify faults within the system and rectify them before they become an issue for the end user.
- Control multiple products in different locations across a single site.
- High Security Real-time diagnostics, data logging, predictive alerts, annual health report.
- Rapid fault resolution and reduced downtime.
- Cloud based – No Physical or logical connection to your network.
- Minimal exposure. Maximum reliability.
- Total system assurance.



The Remote Access Unit Operates Independently using its own 4g network.

For additional security and peace of mind, the Link Device is also installed with a power switch. When you need Frontier Pitts assistance simply use the switch and turn the device on. Once we have completed any modifications or fault finding, simply turn the device off and the VPN tunnel will collapse.

# FP LINK CONTINUED



FP LINK is engineered with a security first architecture suitable for high risk and mission critical sites:

- **Outbound only VPN tunnel** - No inbound ports and no external access into the client's network. We can only access devices connected directly to FP LINK.
- **Cyber security aligned with ISO/IEC 27001 principles** – Secure encryption, controlled access, minimal attack surface, and defence in depth architecture.
- **Restricted access only to Frontier Pitts' security cleared personnel** - Guaranteeing premium, accountable support without third party involvement.
- **No stored data** – No personal data, no logs, no site information held on the device, ensuring GDPR compliance.
- **Zero LAN visibility** - FP LINK cannot see, browse, or interact with the internal network in any way.
- **Device can be switched off** - Full customer control over when remote access is available.

“ I chose Frontier Pitts as they are the experts in this industry and I feel that nobody else could maintain the product to my satisfaction. ”

Worldwide known PowerStation

**FRONTIER PITTS MAINTAINING YOUR SECURITY**

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